


You have a civil or family dispute

 Check to see if you're eligible for legal aid (a loan to pay for your legal costs)

Ask for help at a Citizens' Advice Bureau


Ask for help at a Community Law Centre

 Choose a lawyer that does legal aid cases

Go to justice.govt.nz/legal-aid for a list of legal aid lawyers

 Your legal aid lawyer will help you fill in a legal aid application


Send in your application

 We'll look at your application within 5 working days

We'll send you a letter letting you know our decision (or if we need more information) and what you should do next

Your application is approved

Work with your legal aid lawyer on your case

 You must meet any conditions of your legal aid grant, such as making interim repayments

Your lawyer will invoice us directly

Once your case is closed, we'll send you a letter letting you know what to do next, such as making any repayments

Your application is declined

You can ask for the decision to be reviewed

Call us on 0800 2 LEGAL AID
0800 253 425

To talk about your debt, contact the Debt Management Group
LegalAidDebt@justice.govt.nz
0800 600 090