

FAMILY VIOLENCE PROVIDER UPDATE | January 2024

This update is essential reading for all approved MoJ programme facilitators and agency managers. Please share with your team.

Ngā mihi nui ki a koutou katoa

Warm New Year greetings to you all! We hope that those of you who were able to take time away from work have been able to relax and refresh, and for those who have worked through - thank you for the ongoing commitment you have to this important mahi.

Safety Programme Expansion

As you will be aware we have now expanded access to **Safety Programmes**. These full programmes are available to:

- All applicants of a without notice (urgent) protection order even if the order has not yet been granted
- Anyone named as a protected person on an existing protection order (whether it is temporary or final)
- Children named on the protection order or a child of the applicant who resides with the applicant including those not born when the order was granted

For victim/survivors who have not applied for an urgent protection order the shorter **Strengthening Safety Service** is still available. These participants include:

- Those who apply for an on notice (less urgent) protection order, or
- Adult victims of family violence named in criminal court charges

There may be a small number of participants who have previously been referred to a strengthening safety service that are now eligible for the full programme. If a SSS participant has applied for a protection order (including applications made last year) and is still awaiting a court hearing/protection order to be granted they are now eligible for the full programme. To request a full safety programme referral please close the SSS referral with an FVPP13 and send the usual FV3a form to DVProgrammes.

If you are working with a participant and are unsure if they are eligible for the safety programme, please feel free to contact your contract manager or DVProgrammes to check.

Privacy Self-Assessment

This year's privacy self-assessment check list needs to be completed by the 30 June 2024, please send a copy to your contract manager. Plenty of time to get it done but we have a feeling June is going to creep up pretty quickly this year!

We've included link in this email to the self-assessment form. If you have any questions, please contact your contract manager.

Feedback Survey

Don't forget the Provider feedback survey is live and we encourage you to take a look and give us your feedback! Your feedback is very important as it will help to inform the future of our service. The survey is live until 11th Feb 2024. A link to the survey has been included in this email.

General Reminders

Interpreter Invoice Process - Just a brief reminder on the process for sending in your invoices to MOJ for interpreter services:

- Interpreter service needs to include the name of the client the service is for, language required, FAM/CRI number and the dates of service on the invoice.
- Invoices will be sent via your agency but must be addressed to MOJ.
- You should then review the invoice and sign and date these if you are happy with the content and then forward this to DVReporting@justice.govt.nz for payment.

Please note: before engaging interpreter services, please email DVReporting to request approval for the use of an interpreter.

Respondent contact

A reminder to please let DVProgrammes know by email as soon as possible when participants make contact to arrange an assessment appointment. When sending this email please check if you have received an advice of possible referral and include the participants name, FAM number, appointment date and time. When setting the initial assessment time please allow 5-10 business days if you do not have a confirmed referral. This allows the team time to get you all of the required referral documents before you begin the assessment.

Quarterly Reports

Don't forget quarterly reports were due by 20th January 2024 – if you have not completed this then please do so and follow the link provided in this email.

Communities of Practice in 2024

We will be restarting our regular Communities of Practice online hui on Thursday 22nd February at 10am. We welcome you all to join us to participate in the learning opportunities and share your thoughts.

This first session back will be a chance to discuss the year ahead, check-in and answer any questions you may have about the Safety Programme expansion.

If you have any ideas for topics or would like to contribute to any future sessions, please get in touch with us through dvreporting@justice.govt.nz

Invitations and reminders will be sent prior to each event to our hui contact list so if you haven't been receiving these emails and wish to be added please email your interest to pcsrequests@justice.govt.nz

From the entire Safety Services team, we want to thank you all once again for the amazing work you do. We know you will continue this important mahi into the new year. Bring on 2024!

Mauri Ora, Corrie and the Safety Services team.