

# FAMILY VIOLENCE PROVIDER UPDATE | MAY 2020

## Supporting practice survey, safety programme hui and NVP assessments

This update is essential reading for all approved MoJ programme facilitators.  
Please share with your team.

### Ngā mihi nui ki a koutou katoa

It has been lovely to see and hear from so many of you in the National Network of Family Violence Services (NNFVS) perpetrator and the safety programme practice hui. We want to answer some of your questions about work in Level 2 and remind you of ways we can support you and your team.

### Tell us how to support your practice – the survey closes this weekend

- Please encourage all your facilitators and clinical managers to complete our short survey on how we can support your practice.
- Let us know what topics you want to hear about and how the Ministry can support your programme delivery.
- You will find the link to the survey in the accompanying email.

### Safety programme practice hui

- A place for facilitators to share practice ideas and ask questions of us and each other.
- We are holding these free hui on Mondays from 3-4pm and Fridays 12-1pm and will send reminders and information on them to anyone who signs up.
- We have sessions on working with children, sharing favourite resources, internet safety and working with male victims coming up.
- You will find the Zoom link in the accompanying email.

### Non-violence programme assessments

- DV programmes will send the referral to you as soon as they know the Protection Order has been served or the court direction is confirmed in the family violence court.
- You will need to check the wording on the referral documents – most will now tell the client they need to contact you **within 14 days of service**.
- You can reach out and attempt contact as soon as you have the referral information and we encourage this, but, it is the clients' responsibility to contact you as directed.
- If the client hasn't made contact with you within the 14 days, you have 7 days to send in your non-compliance. The Non-compliance (FVPP04) will state they didn't make contact as directed within the 14 days of service.
- How do you know when they were served? It is on the referral papers – it is usually on the 3<sup>rd</sup> or 4<sup>th</sup> page of the protection order.

### Programme delivery in Level 2

- Stay connected with government messaging and changes as we move through the levels.
- Contract tracing and safe work practices are key to the work.
- Remote delivery of all programmes is still allowed when needed.

If you have any questions please contact your contract manager.

### Mauri Ora - The Safety Services team